



# City of Milford

General Administration  
831-4192  
248-5096 Fax

745 Center Street, Suite 200, Milford, Ohio 45150 ■ [www.milfordohio.org](http://www.milfordohio.org)

Planning & Zoning  
248-5093

Solid Waste &  
Recycling  
248-5092

Finance  
248-5080

Income Tax  
248-5082  
248-5099 Fax

Building Dept.  
248-5098

Utility Billing  
248-5081

Wastewater  
831-6982

Water  
831-6819

Street/Service  
831-7018

Non-Emergency

Police  
248-5084  
248-5089 Fax

Fire/EMS  
831-7777  
831-7786 Fax

January 12, 2004

To Whom it May Concern:

Re: Storm Water Utility Implementation

In May 2003 the City of Milford hired Environmental Rate Consultants, Inc. (ERC) to establish a storm water utility. During this process, ERC provided strategic planning, advised City staff in the development of policies and procedures, and facilitated internal technical meetings, as well as public advisory committee meetings.

When we hired ERC, the City was in a transition from a gross-area method of calculating storm water run-off to an impervious area method. Although we had City Council support, we did not have support from the business community. Internally we were uncertain of the financial logistics of creating a sound and equitable utility. John and Al Damico provided the financial expertise and advice to assist us in the creation and implementation of such a utility. Through presentations and facilitation, the Damicos were able to answer questions from the public, increase staff's confidence, and gain overall support.

Throughout this process, ERC has been very committed to the City of Milford, even though we are much smaller than most of their clients. We have been extremely satisfied with their professionalism and their dedication to our needs and goals. We would highly recommend ERC.

If you have any questions about our program, please do not hesitate to contact me at 513-248-5092.

Sincerely,

Sara Imhulse  
Assistant to the City Manager